



Thailand Political Situation - TCEB Update 3 June 2014 at 16:30 hrs. (GMT+7)

Following the coup, The National Council for Peace and Order (NCPO) has announced the curfew 00.01-04.00 hours all over the country effective since 28 May 2014. Curfew has been lifted in the following areas: Pattaya City, Samui Island and Phuket Province effective since today.

We would like to inform that Thailand remains a welcoming MICE destination and that it's business as usual throughout the country. In Bangkok, security has been stepped up as a measure to prevent ill-intentioned people from inciting violence, and business travellers are advised to be vigilant and check travel routing before travelling within the Thai capital to avoid being inconvenienced by movements of security officers and the anti-coup groups.

In Thailand, businesses, including banks, petrol and gas stations, hotels, spas, restaurants, entertainment venues, cinemas, convention centres, shopping malls, superstores and convenient stores are adjusting their operating hours to comply with the situation. The BTS Skytrain and MRT Subway systems

in Bangkok are now operating until 23.00 hours while inter-provincial passenger bus services will not be operating during curfew. Hospitals are open and operating as per normal. However, telephone – landline and mobile – and Internet services continue to be available 24/7 as per normal.

All airports in Thailand remain open, and air passengers with arrival and departure flights scheduled during the situation can travel to and from the airports at any time as usual. However, Business travellers with arrival and departure flights are advised to prepare all travel documents when travelling to and from the airports.

A. Procedures for travelling to/from Suvarnabhumi Airport during 24:01 to 04.00 hrs.

Passengers and airport officials travelling to/from Suvarnabhumi Airport during 24:01 to 04:00 hrs. may do so, as follow:

- **Departure and Arrival Passengers** must show his/her passport and ticket at road check-points;
- **Pick-up and drop-off vehicles** must obtain a document from the Suvarnabhumi Airport Information Counters, located at Entrance 3 and 5 of the Departure Hall (4th Floor) or Entrance 3 of the Arrival Hall (2nd Floor) to verify that you have visited the airport;

- **Passengers leaving the airport using public taxis** from the airport's official taxi counters (paying a 50 baht fee) must show the taxi ticket at check-points;
- **Suvarnabhumi Airport car park members** must show his/her member card at check-points;

B. Airport Facilitation

- Suvarnabhumi Airport has set up a Passenger Assistance Center, located near Entrance 7 of the Arrival Hall (2nd floor), to assist passengers with travelling enquiries during this situation. The Center is opened 24-hours. Tel: +662 132 9996-7, Fax: +662 132 9998;
- Passengers, who cannot find a mean of transport out of Suvarnabhumi Airport during the situation, may use the facilities available at CIP Lounges 1-4, located on the 3rd floor of the Passenger Terminal.

C. Public Transportation Available at Suvarnabhumi Airport

- Airport limousine and public taxi service are available as normal;
- Shuttle Bus service between Suvarnabhumi and Don Mueang International Airport is operating as usual :
 - From 04:00 to 24:00, leaving the airport every 30 minutes.

- From 08:12-11:00 and 16:12-19:00 (rush hours),
leaving the airport every 12 minutes
- The shuttle bus leaves the Passenger Terminal from
Entrance 2, 2nd floor.

To ensure the safety and convenience for all business travelers to Thailand, TCEB coordinates with Ministry of Tourism and Sports to provide The Tourist's Friend Centre (TFC) – operated by the Ministry of Tourism and Sports (MoTS) – remains open 24 hours a day to offer assistance for business travelers. There are two TFC branches located at Suvarnabhumi Airport and Don Mueang International Airport and four TFC Help Desks located at the following BTS Skytrain stations: Siam, Phaya Thai, Ekkamai and Sala Daeng.

Should you require any further information and assistance, please call TCEB office: +66 (0) 2694 6000, TCEB call center at 1105 (within Thailand only), visit www.tceb.or.th or contact info@tceb.or.th.

Useful contact numbers:

- Tourism Authority of Thailand Call Centre 1672
- Thai Traffic Police Call Centre 1197
- Thai Tourist Police Call Centre 1155

- Tourist's Friend Centre + 66 (0) 2 314 1212
- Bangkok Tourism Division Call Centre +66 (0) 2225 7612-4
- Ministry of Foreign Affairs +66 (0) 2203 4381-2
- Department of Consular Affairs +66 (0) 23833402-4
- Airports of Thailand Plc Call Centre +66 (0) 2132 9996-7
- Airport Operation Centre (AOPC) +66 (0) 2132 9950
- Passenger Assistance Center (PAC) Tel: +66 (0) 2139 9996 -7
- Airport Information Counters Call Centre 1722.
- Bangkok Mass Transit Authority (city bus service) Call Centre 1348
- State Railway of Thailand Call Centre 1690
- Transport Co., Ltd., (inter-provincial bus service) Call Centre 1490
- Thai Airways International (THAI) Call Centre +66 (0) 2356 1111
- Bangkok Airways Reservation Centre 1771
- MRT Customer Relations Centre +66 (0) 2624 5200

- Emergency Call 1646, 1669